

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 189

Topic: Freedom of Information

Hansard Page: Written

Senator Ludwig asked:

Is not providing the FOI PDFs on the website a means of avoiding not conforming to the WCAG 2.0 or other guidelines?

Answer:

The Department of Social Services (DSS) already publishes all FOI documents on the Department's website and provides upfront contact details for users who experience any difficulties accessing the downloadable documents. Where possible, DSS publishes information in accordance with WCAG 2.0 and AGIMO guidelines and provides a clear avenue for support in the event the documents are not readable.